

HAPPY CRUMB BAKERY

Casual Market Assistant

Happy Crumb Bakery began in a home kitchen in 2024 and has quickly grown into a fast moving London bakery known for bold, dessert inspired gourmet cookies. What started as late night batches and local orders now trades at markets across London and the South East, with new locations and opportunities on the horizon.

As we continue to grow, we are looking for friendly, driven people who want to be part of something exciting. If you enjoy quality food, a busy atmosphere, and real responsibility from day one, this is your chance to help shape the next stage of the journey.

Details

Contract Term:	Casual, zero hours
Contract Start:	Immediately
Location:	London and South East England.
Pay:	£13.85 per hour plus holiday pay

Job description

We are looking for a Casual Market Assistant to join our growing independent bakery, trading at busy markets and events across London and the South East of England. You will play a key role in delivering a smooth and welcoming customer experience, supporting stall setup, serving our gourmet cookies, and keeping standards high throughout the day.

You will help manage service flow, handle payments, maintain product presentation, and ensure allergen information and food safety practices are followed at all times. This role suits someone confident, organised, and energised by a fast paced environment where teamwork and positive customer interaction matter.

Responsibilities

- Support stall setup and pack down
- Deliver friendly, confident customer service throughout the day.
- Handle cash and card payments accurately using POS system.
- Maintain product presentation and ensure clear allergen information is visible.
- Monitor stock levels and support product rotation.
- Keep stall clean, organised and compliant with food safety standards.
- Assist with queue management during busy periods.
- Communicate effectively with the team to maintain smooth service.
- Report issues or incidents to supervisor.

Requirements

Essential:

- Confident and friendly communication skills
- Reliable and punctual
- Comfortable working on your feet for extended periods
- Ability to lift 15kg
- Good numeracy and literacy skills
- Positive attitude and ability to work well in small team.
- Ability to follow food safety and hygiene procedures.

- UK Driving licence holder & willingness to drive small transit van when required
- Right to work in the UK

Desirable:

- Food Hygiene Level 2 or higher.
- Allergen awareness
- Experience working in retail, markets or events.

What we offer

- Flexible shifts
- Paid training
- Paid breaks
- Clear opportunity to progress
- Competitive hourly rate with holiday accrual
- Weekly pay

